GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2940
ANSWERED ON:02.08.2017
Cleanliness in Trains
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Will the Minister of RAILWAYS be pleased to state:

(a) whether lack of cleanliness in trains has been observed in the country;
(b) if so, the reaction of the Government thereto;
(c) whether the Government has decided to implement any scheme to overcome the said shortcomings; and
(d) if so, the details thereof and the time by which it is likely to be done?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI RAJEN GOHAIN)
(a) to (d) Cleaning of coaches including toilets is done at both ends in all trains. Due care is given towards cleanliness in trains. However, some complaints regarding lack of cleanliness have been received.
Some of the major initiatives taken by Indian Railways towards improvement of cleanliness in trains are as follows:
(i) Cleaning of coaches of trains at both ends including mechanised cleaning.
(ii) On Board Housekeeping Service (OBHS) has been provided in nearly 900 trains including Rajdhani, Shatabdi and other important long distance Mail/Express trains for cleaning of coach toilets, doorways, aisles & passenger compartments during the run of the trains.
(iii) 'Clean My Coach' service is provided on demand in nearly 880 important Superfast/Mail/Express long distance trains having On Board Housekeeping Service.
(iv) Clean Train Station (CTS) scheme has also been prescribed for limited mechanised cleaning attention to identified trains including cleaning of toilets during their scheduled stoppages enroute at nominated stations. 40 Clean Train Stations are presently working.

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